NOTICE OF DATA SECURITY INCIDENT

Gila River Health Care (GRHC) was notified on September 25, 2020 by the Arizona Family Health Partnership (AFHP) that the AFHP database, known as the Centralized Data System (CDS), experienced a ransomware cyber-attack on September 15, 2020. GRHC promptly performed a risk assessment as required by the Health Insurance Portability and Accountability Act (HIPAA). As a result of the risk assessment, GRHC has determined that the ransomware attack was not likely to have resulted in compromised protected health information. However, out of an abundance of caution, we are providing this notice to patients.

This notice affects only patients who received services through the Mobile Family Planning Unit from 2011 through 2016, the period during which AFHP served as a business associate of GRHC.

As the data in the CDS database was for the limited purpose of preparing certain government reports, it did not include patient names, social security numbers, driver’s license numbers, detailed medical records, or other information typically used for identity theft.

However, because the database included dates of birth and zip codes from 2011 through 2016, and other data fields including gender, race, income, payer sources, and codes for services received, GRHC has conducted a full review to ensure that the administrators of the CDS database are addressing all data security concerns. GRHC has also taken steps to remove all data from the CDS database and is reviewing its current internal processes regarding third party vendor data security to mitigate future risks.

We do not believe that any further actions need to be taken by patients at this time. If you received services through the Mobile Family Planning Unit from 2011 through 2016, however, and are concerned that your protected heath information may have been included in the affected database, please contact:

   GRHC Compliance Officer, Jule Drown, at 844-962-0005 (tollfree)