

Health Information Exchange (HIE) Network

Q: What is HIE?

A: The goal of a Health Information Exchange (HIE) is to provide an efficient exchange of patient data, so that the patient can receive a immediate care.. The HIE enables providers to offer better care for patients because medical professionals will have a complete clinical profile.

Q: Is my information safe?

A: Yes, your medical information is kept private and secure and is viewable only by authorized healthcare providers as needed.

Q: How do you keep my information safe?

A: All systems must comply with the security rules of the Health Insurance Portability and Accountability Act (HIPAA). The systems used are state of the art and secure records to the greatest extent possible and prevent unauthorized access.

Q: What information is available on the exchange?

A: Healthcare providers will have access to your clinical records, such as current medications, test results, allergy profile, and other information deemed vital to your care. Demographic information necessary to identify the patient, such as name, birth date, and address, might also be shared.

Q: How does this benefit me?

A: When your healthcare system (GRHC) joins the HIE our patient will benefit in the following ways:

- **Emergency Treatment:** Clinical staff immediately know about your allergies, health problems, medications, and prior visits, helping them care for you without delays.
- **More Complete and Accurate Information:** HIE gives your care providers greater access to the information needed to diagnose your health problems earlier. They will know more about you and your health history allowing them to make more informed treatment recommendations.
- **Improved Care:** Access to information about care you received elsewhere gives a better, more complete picture of your health and provides information needed to provide the best care possible.
- **Patient Empowerment:** You can take a more active role in your health and in the health of your family. You can also access an electronic copy of your records easily and efficiently.

Q: What if I don't want to participate?

A: All patients are automatically opted in to the HIE, however, you can opt-out of the exchange.

For more information about HIE, please contact
(520) 562-3321 Ext. 1399 or visit GRHC.ORG/HIE

