

NEW PATIENT VISITATION GUIDELINES

FOCUS ON SAFETY

Effective August 16th, 2021, our visitor guidelines will allow LIMITED visitors for patients receiving care in GRHC's emergency department and ambulatory clinics. These visitor restrictions are meant as guidelines only and can be modified at any time. This guideline will remain in effect until further notice.

WHO IS AFFECTED BY THE NEW PATIENT VISITOR GUIDELINES?

- Patient Visitors: Parents, guardians, family members, friends and other people wanting to accompany or visit patients at Gila River Health Care (GRHC) facilities.

VISITOR GUIDELINES:

- Visitors must be 12 years of age or older
- Visits will take place in ED or clinic exam room
- All visitors must pass a screening questionnaire prior to entering any GRHC facility
- All visitors must wear a face covering while inside any GRHC facility

AT ALL GRHC LOCATIONS: CLINICS AND EMERGENCY DEPARTMENT (ED):

- One visitor will be allowed to accompany a patient throughout the clinic visit or ED visit, including waiting areas
- Special accommodations may be granted for:
 - Visitors of patients requiring assistance due to physical, mental, or age related disability
 - Visitors of pediatric patients

INPATIENT DEPARTMENT:

- Due to increasing number of COVID -19 admissions, visitors will not be allowed into the inpatient unit until further notice. Family members can call the inpatient department at 602-528-1218 or 520-562-3321 extension 1218 for further instructions
- Special accommodations may be granted for visitors of end-of-life patients and other special circumstances related to the admitted patient's physical or mental disability.

THE CARING HOUSE

The Caring House will follow the rules stated in this policy but will make changes based on Centers for Medicare & Medicaid Services (CMS) Guidelines. Please contact the Caring House for current visitor information and updates. 520-562-7400.

IMPORTANT:

No visitations are allowed for COVID-19 positive or suspected positive patients, unless the patient is at end-of-life.

Individuals or groups without a legitimate medical reason for being at a GRHC location, will not be allowed into the facilities and asked to leave. Security will escort unauthorized visitor(s) from the facility. Gila River Police Department will be called to assist if necessary.