



Health Information Exchange (HIE) Network | FAQ

Q: What is a Health Information Exchange?

A: The Health Information Exchange (HIE) is a system used by healthcare providers to privately and securely store and exchange patient (medical) data.

- *It is extremely important for a healthcare provider to have immediate access to your medical data during a medical emergency so that the patient can receive immediate care*
- *When a patient is enrolled into the Health Information Exchange, it enables healthcare providers to have access to accurate patient information and offer immediate care*

Q: Is my information safe?

A: Yes, your medical information is kept private and secure and is viewable only by authorized healthcare providers as needed

Q: How do you keep my information safe?

A: All systems must comply with the security rules of the Health Insurance Portability and Accountability Act (HIPAA)

- *Hi-tech systems prevent unauthorized access and secure patient records to the greatest extent possible*

Q: What information is available on the Health Information Exchange?

A: Patient clinical records: current medications, test results, allergy profile, and other information deemed vital to your care. Demographic information necessary to identify the patient (birth date & address)

Q: How does this benefit me?

A: Gila River Health Care patients benefit in the following ways:

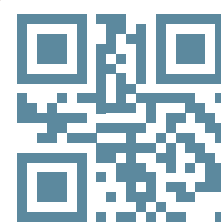
- *Emergency treatment without delays*
- *More complete and accurate patient medical information*
- *Improved medical care*
- *Patient empowerment and access to medical records*

Q: What if I don't want to participate?

A: *You can obtain information about how to withdraw from the exchange by visiting Health Information Management, Primary Care Department or Customer Service Representative.*

You can also withdraw when registering at Patient Registration.

Scan QR code to for more information



For more information about HIE, please contact (520) 562-3321 Ext. 1399 or visit GRHC.ORG/HIE