# 2018 Gila River Indian Community Directory Gila River Health Care

## **Human Resources Department**

Hu Hu Kam Memorial Hospital

483 West Seed Farm Road, Sacaton, AZ 85147

Hours of Operation: Monday – Friday 8:00 a.m. to 5:00 p.m.

520-562-3321 602-528-1342

Fax 602-528-1487 Email: hr@grhc.org

hireme@grhc.org

Komatke Health Center 520-550-6000 Ext.

Through strategic partnerships and collaboration, the Human Resources Department recruits, develops, and retains a high performing and caring workforce that fosters a healthy, safe, and productive work environment for employees, departments, the Community, and the public in order to maximize individual and organizational potential and position Gila River Health Care as an employer of choice.

# **Behavioral Health Services (BHS) Department**

Hours of Operation:

HHKMH Monday – Friday: 8:00 a.m. to 5:00 p.m. KHC Monday – Friday: 8:00 a.m. to 5:00 p.m. OASIS District 5 Monday – Friday: 8:00 am to 5:00 p.m.

Residential Treatment Center: 24 hours a day, 7 days a week

#### **24-HOUR CRISIS HOTLINE**

1-800-259-3449

520-562-3321 Ext. 7100 602-528-7100

District #3 OASIS 520-562-3323 or 520-562-3321 Ext. 3901

District #5 OASIS 520-796-3898 or 520-562-3321 Ext. 3930

Shegoi Building 520-550-6008

Thwajik Ké Residential Treatment Center 520-796-3860 Vista Ké Community Housing Program 480-273-0572 Behavioral Health Services provides a continuum of outpatient mental health and substance abuse treatment services which include: case management, medical social work services, psychiatric evaluation, medical monitoring, psychological testing, substance abuse intensive outpatient programming, domestic violence classes, domestic violence survivor support groups, court ordered treatments for substance abuse and/or domestic violence, after-care services, and substance abuse residential treatment. (OASIS – Outpatient Addictive Substance Abuse Services).

# The Caring House Skilled Nursing Facility

PO Box 2187, Sacaton, AZ 85147

Hours of Operation: 24 hours a day, 7 days a week

(520) 562-7400 (520) 562-7411 Fax: (480) 393-5952

Hours of Operation

Admissions Office: 24 hours a day, 7 days per week

Monday – Friday 8:00 a.m. to 4:30 p.m. Saturday 8:00 a.m. to 12:00 Noon

The Caring House is a skilled nursing facility that provides compassionate and nurturing care for the elders in their Community. Services include long-term care, skilled nursing care, respite care, end-of-life or hospice care, specialized physical rehabilitation, therapy, and adult daycare program.

Referrals may be received 24/7 and processed on the next business day.

## **Compliance Department**

Hu Hu Kam Memorial Hospital

483 West Seed Farm Road, Sacaton, AZ 85147

Hours of Operation: Monday – Friday 8:00 a.m. to 5:00 p.m.

520-562-3321 Ext. 1244

Anonymous, 24/7 Compliance Hotline Reporting: 1-866-601-2967

Email: compliance@grhc.org

The purpose of the GRHC Compliance Department is to ensure that all GRHC employees and contractors comply with organizational policies and procedures that are aligned with healthcare laws and regulations.

## **Dental Department**

Hu Hu Kam Memorial Hospital

483 West Seed Farm Road, Sacaton, AZ 85147

Hours of Operation: Monday – Friday 8:00 a.m. to 6:30 p.m.

Saturday - 8:00 a.m. to 4:00 p.m.

## Saturday appointments are available on a limited basis. Please call for an appointment.

520-562-3321 Ext. 1209

602-528-1209

Komatke Health Center

17487 South Health Care Drive, Laveen, AZ 85339

Hours of Operation: Monday – Friday 8:00 a.m. to 5:00 p.m.

520-562-3321 Ext. 6015

520-550-6015

The Dental Department provides dental care to GRIC members as well as to all Native Americans of all ages from federally recognized tribes.

## **Dialysis Centers**

Dialysis Center East

565 W. Seed Farm Road, Sacaton, AZ 85147

Hours of Operation: Monday, Wednesday, Friday 5:00 a.m. to 8:00 p.m.

Tuesday, Thursday, Saturday 5:00 a.m. to 4:00 p.m.

Closed Sunday

602-271-7900

Fax 602-271-7970

Dialysis Center West

9721 West Pecos Road, Laveen, AZ 85339

Hours of Operation: Monday – Saturday 5:30 a.m. to 3:30 p.m.

**Closed Sunday** 

520-550-6050

Fax: 520-550-6051

The Gila River Health Care Dialysis Units provide hemodialysis services to patients with end-stage renal disease. The medical providers furnish the oversight for individualized patient care. A team of medical professionals oversees and delivers individualized patient care that includes monitoring their medication regimen and dietary requirements as well as offering patients assistance with accessing Community resources.

## **Family Planning Department**

Mobile Medical Unit

Hours of Operation: Monday – Friday 8:00 a.m. to 4:30 p.m.

Administrative Office: 520-562-5146 Mobile Medical Unit: 520-371-0132

Hours of Operation: Monday – Thursday 8:30 a.m. to 3:00 p.m. (District location hours vary)

District Locations (call for appointment or walk-ins welcome)

D1: Multipurpose Building and Housing

D2: Multipurpose Building and Housing on Hwy 87

D3: Hospital (awning), Boys & Girls Club, and Department of Corrections

D4: Gila Butte Housing, G. Webb Housing, Snaketown Circle, and Service Center

D6: Residential Treatment Center and by the Komatke Health Center

Ak-Chin Health Clinic (MMU is located next door)

The Family Planning Department provides innovative outreach medical services directly to the Community using a Mobile Medical Unit (large RV-type vehicle) that features professional medical staff and state-of-the-art medical equipment. The goal of the program is to bring services directly to the Community with an emphasis on the prevention of unintended pregnancies, sexually transmitted diseases (STDs), and human immunodeficiency virus (HIV). Services include a wide variety of birth control options, pregnancy testing, post-partum care, emergency contraception, and reproductive health education for men and women. The Mobile Medical Unit and staff serve the Gila River Indian Community and the Ak-Chin Indian Community.

# **Life Center Department**

Hu Hu Kam Memorial Hospital

483 West Seed Farm Road, Sacaton, AZ 85147

Hours of Operation: Monday - Friday: 8:00 a.m. to 5:00 p.m.

RD & CM after 5:00 pm by appointment Saturday Clinic: 8:00 a.m. to 2:30 p.m.

1 x per month, call for date

520-562-3321 520-562-7940

Komatke Health Center

Hours of Operation: Monday - Wednesday: 8:00 a.m. to 5:00 p.m.

Monday - Thursday Dietitian "RD"

Tuesday & Thursday Case Manager "CM"

520-550-6000 520-550-6221

The mission of the Life Center is to provide effective, culturally sensitive services to all Community members and GRHC patients with diabetes and those who assist in their care. This support includes education and resources to successfully manage their diabetes, prevent complications, and live well. The Life Center services specifically focus on diabetes education, diabetes prevention, youth

education, fitness assessment, exercise instruction, emotional support and case management, parent education, and dietary instruction.

## **Optometry Department**

Hours of Operation: Monday – Friday 7:30 a.m. to 6:00 p.m. 483 West Seed Farm Road, Sacaton, AZ 85147 Hu Hu Kam Memorial Hospital 520-562-3321 Ext. 7960 602-271-7960

Komatke Health Center

Hours of Operation: Monday – Friday 7:30 a.m. to 6:00 p.m.

17487 South Health Care Drive, Laveen, AZ 85339

520-550-6000 Ext. 6012

520-550-6012

The Optometry Department provides eligible patients of all ages specific services such as routine eye examinations and eyeglasses. In addition, specialty services include evaluation, diagnosis, and treatment/management of diabetic retinopathy and glaucoma. Emergency services and same-day appointments are available for red eyes, loss of vision, and eye pain. Co-management of surgical services with referrals is provided for cataract surgery, glaucoma surgery, and retinal surgery.

# **Physical Therapy Department**

Hu Hu Kam Memorial Hospital

483 Seed Farm Road, Sacaton, AZ 85147

Hours of Operation: Monday – Thursday 7:00 a.m. to 7:00 p.m.

Friday 7:00 a.m. to 5:00 p.m. Saturday 8:00 a.m. to 4:00 p.m.

520-562-3321 Ext: 1230

602-528-1230

Komatke Health Center

Hours of Operation: Monday and Wednesday: 7:00 a.m. to 6:00 p.m.

Tuesday and Thursday: 7:00 a.m. to 5:00 p.m.

Friday: 8:00 a.m. to 5:00 p.m.

17487 S. Health Care Drive, Laveen, AZ 85339

520-550-6000 Ext: 6213

520-550-6213

The HHKMH and KHC Physical Therapy Departments provide outpatient and occasionally in-patient services with goals of preventing disability and pain, restoring function, promoting healing, and assisting patients in the adaptation to permanent disability. With dedicated and service-oriented staff, GRHC's Physical Therapy clinics provide excellent patient care and comprehensive rehabilitation services to the Community. Our

experienced staff can evaluate and treat a variety of musculoskeletal injuries and conditions as well as postsurgical cases.

# **Podiatry Department**

Hu Hu Kam Memorial Hospital

483 West Seed Farm Road, Sacaton, AZ 85147 Hours of Operation: Monday – Friday 8:00 a.m. to 6:00 p.m.

Saturday 8:00 a.m. to 4:00 p.m.

520-562-3321 Ext: 1258

602-528-1258

Komatke Health Center

Hours of Operation: Monday – Friday 8:00 a.m. to 5:00 p.m.

17487 South Health Care Drive, Laveen, AZ 85339

520-550-6000 Ext: 6025

The Podiatry Department was established in 1987 and has grown to be one of the best-respected programs in all Indian Country. The podiatry team consists of **six** full-time and one part-time podiatrists, **one** podiatry physician assistant, a nursing manager, two wound-care nurses, one pedorthist (shoe insole maker and shoe modifications), **eight** medical assistants, one front-office assistant, and one administrative assistant.

The Komatke Podiatry Department has been serving Districts 6 and 7 since 1998. The current KHC podiatry team consists of one full time podiatrist, one podiatry physician assistant, one wound care nurse, and two medical assistants

Both sites provide comprehensive foot care to patients of all ages. Our clinical services include diabetic and general foot exams, routine or preventative foot care, nail laser clinics, orthotics, pediatric screening, pediatric and diabetic shoe programs, casting, therapeutic injections, nail procedures, management of infections, treatment of broken bones, treatment of musculoskeletal issues, and minor surgical procedures. Our wound clinic provides superior care via the latest advancements in technology and supplies. It is recognized as one of the top programs in any Native American facility. Our surgical podiatry team performs a wide array of surgeries: from elective surgeries to correcting deformities all the way to limb-saving procedures.

# Primary Care Department: Family Medicine, Orthopedics, Rheumatology, Cardiology, Pediatrics, and Internal Medicine

Hu Hu Kam Memorial Hospital 483 West Seed Farm Road, Sacaton, AZ 85147 Hours of Operation:

Monday through Thursday: 8:00 a.m. to 7:00 p.m.

Last Check-In: Monday - Thursday at 6:15 p.m.

Friday: 8:00 a.m. to 5:00 p.m. *Last Check-In: Friday at 4:15 p.m.*Saturday: 8:00 a.m. to 4:00 p.m. *Last Check-In: Saturday at 3:15 p.m.* 

In addition to regular daytime appointments, limited late afternoon/early evening appointments may be available Monday through Friday. Please call for available appointment scheduling.

Patients unable to get an appointment in advance but with urgent needs can check in for a same-day appointment as follows:

• Monday through Thursday until 6:15 p.m.

• Friday until 4:15 p.m.

Saturday from 8:00 a.m. until 3:15 p.m.

Schedulers 520-562-3321 Ext. 1495

Family Medicine Nurse 602-528-1200 Ext. 1294, 1277, 1201

Internal Medicine 602-528-1200 Ext. 1498

Komatke Health Center 17487 South Health Care Drive, Laveen, AZ 85339 520-550-6000 Hours of Operation:

Monday through Friday: 8:00 a.m. to 6:00 p.m.

Last Check-In: Monday – Thursday at 5:15 p.m.

Last Check-In: Friday at 5:00 p.m.

Saturday: 8:00 a.m. to 4:00 p.m. Last Check-In: Saturday at 3:15 p.m.

Gila River Health Care's vision is to be the premier Native American healthcare delivery system empowered to serve the lifelong needs of the people it serves.

## Women's Health Clinic

Hu Hu Kam Memorial Hospital

Hours of Operation: Monday - Friday 8:00 a.m. to 6:00 p.m.

Saturday 8 a.m. to 3:00 p.m.

520-562-1200 Ext. 1400

602-528-1400

Komatke Health Center

17487 South Health Care Drive, Laveen, AZ 85339

Hours of Operation: Monday – Friday 8:00 a.m. to 6:00 p.m.

520-550-6000 Ext. 6110

Women's Health offers a full range of outpatient obstetrical and gynecologic services. We provide pregnancy testing, comprehensive prenatal care for both normal and high-risk pregnancies as well as postpartum care after a woman delivers. We are designed to provide all gynecologic services that include breast, cervical, uterine, and ovarian cancer screening, contraceptive counseling offering a full range of birth control options, evaluation and treatment of menstrual bleeding disorders, female infections, infertility, pelvic pain, breast health, urinary infections and incontinence, and treatment for menopausal symptoms. We have clinics Monday through Saturday at Hu Hu Kam Memorial Hospital, and Monday through Friday at the Komatke Health Center. Both clinic locations offer scheduled and same-day appointments with designated walk-in times for patients' convenience.

## **Ak-Chin Clinic**

48203 W. Farrell Road Maricopa, Arizona 85239

Hours of Operation: Monday – Friday 8:00 a.m. to 5:00 p.m.

520-568-3881

The Ak-Chin Clinic provides community-focused services to address the primary healthcare needs of the members of the Ak-Chin Indian Community. The Ak-Chin Clinic is responsible for the medical assessment, treatment, referral, education, and coordination of patient care. It is part of the Komatke Health Center, where family, internal, and pediatric medicine services offer continuous and comprehensive care from newborn child to elder. Pharmacy and public health nursing services can be obtained through the different Gila River Health Care locations. In addition, certain services can be accessed at Hu Hu Kam Memorial Hospital, which include laboratory, X-ray, imaging, physical therapy, optometry, dental, behavioral health, the Life Center, and dialysis services.

# **Arizona Long Term Care System (ALTCS)**

Hu Hu Kam Memorial Hospital

483 West Seed Farm Road, Sacaton, AZ 85147

Hours of Operation: Monday – Friday 8:00 a.m. to 5:00 p.m.

520-562-3321 Ext. 1063, 1550, 1257, 1510 602-528-1200 Ext. 1063, 1550, 1257, 1510

Komatke Health Center

Hours of Operation: Monday and Thursday – Friday 8:00 a.m. to 5:00 p.m.

17487 South Health Care Drive, Laveen, AZ 85339

520-562-3321 Ext. 6787

The Arizona Long Term Care Program is an AHCCCS-supported program for elderly and handicapped individuals who must qualify both medically and financially in order to obtain services. Services include homemaker assistance, transportation, durable medical equipment, medical supplies, and home health nursing.

## **Case Management Department**

Hu Hu Kam Memorial Hospital/Komatke Health Center 483 West Seed Farm Road, Sacaton, AZ 85147

Hours of Operation: Monday – Friday 8:00 a.m. to 5:00 p.m.

520-562-3321 Ext. 1271 or Ext. 1285 602-528-1271 or 602-528-1285

The case managers work with various outside hospital case managers, discharge planners, and social workers to ensure that Community members' post-hospitalization needs are met before they go home. The case managers make every effort to contact our Community members while they are in the hospital to assist with a follow-up appointment with their primary care physician and assist the hospital planners with any information and assistance they can provide. Patient liaisons visit our elders, ICU patients, high-risk patients, and mothers with new babies to provide assistance in navigating their hospital stay and resolve potential care issues.

# **Clinical Laboratory Department**

Hu Hu Kam Memorial Hospital 483 West Seed Farm Road, Sacaton, AZ 85147 520-562-3321 Ext. 1220 602-528-1220 Draw station hours of operation:

Monday – Thursday: 7:00 a.m. to 7:00 p.m.

Friday: 7:00 a.m. to 5:00 p.m. Saturday: 7:00 a.m. to 4:00 p.m.

Komatke Health Center 17487 South Health Care Drive, Laveen, AZ 85339 520-550-6000 Ext. 6016 520-550-6016

Hours of Operation: Monday – Friday: 8:00 a.m. to 6:30 p.m.

The Clinical Laboratories of Hu Hu Kam Memorial Hospital (HHKMH) and the Komatke Health Center (KHC) provide practitioners and patients with laboratory services of the highest standards, consistent with the goals and mission of GRHC and the Community. The laboratory offers a complete spectrum of tests using up-to-date analytical equipment. Most tests are completed in house; an outside laboratory handles those that are not. Current computer technology is used to monitor tests and report results. The laboratory has an extensive internal quality control program, in addition to participating in proficiency testing programs. The laboratories are accredited by The Joint Commission (TJC) and certified under the Clinical Laboratory Improvement Act (CLIA 1988).

## **Emergency Department**

Hu Hu Kam Memorial Hospital 483 West Seed Farm Road, Sacaton, AZ 85147 Hours of Operation: 24 hours a day, 7 days a week 520-562-3321 Ext. 4 602-528-1215

The Emergency Department (ED) evaluates and treats patients from infants to elders for a variety of illnesses and injuries ranging from minor to critical in nature. The ED is staffed with board-certified emergency physicians, physician assistants, and registered nurses at all times. The ED offers a Fast Track Clinic daily that provides care to patients with non-urgent needs.

If you have a medical emergency, call 911.

# **Emergency Medical Services (EMS)**

PO Box 67, Sacaton, AZ 85147 Website: www.GilaRiverEMS.com

EMS Base 100 – Administrative Offices

District #3. Sacaton

433 West Seed Farm Rd. Sacaton, AZ 85147

Administration 520 796-4586 Admin Fax 520-562-5198

Billing 520-562-3321 Ext. 1670

Supervisor (24hr) 520-796-4591

Public Safety Station 421 District #1, Blackwater 829 W. Blackwater School Rd., Blackwater, AZ 85128

Public Safety Station 423
District #3, Sacaton
599 West Seed Farm Rd., Sacaton, AZ 85147

Public Safety Station 429
District #4, Wild Horse Pass
5002 N. Maricopa Rd., Chandler, AZ 85226

EMS Station 425 District #5, Bapchule 962 N. Orchard Rd., Bapchule, AZ 85121

EMS Base 200 District #6, Komatke 17425 S. Health Care Dr., Laveen, AZ 85339 Supervisor (24hr) 520 796-4594

Public Safety Station 426 4793 W. Pecos Rd., Laveen, AZ 85339

Our role is part of both public safety and healthcare in the Community while focusing on patient care. Gila River Emergency Medical Services (GREMS) is dedicated to providing quality pre-hospital care to the Gila River Indian Community while maintaining the highest standard of care possible.

# **Inpatient Department Wound and Infusion Clinics**

Hu Hu Kam Memorial Hospital 483 West Seed Farm Road, Sacaton, AZ 85147 Hours of Operation:

Inpatient: 24 hours a day, 7 days per week

Wound Care: 7:00 am to 5:30 pm, 7 days per week Infusion Therapy: 24 hours a day, 7 days per week

24 hours a day, 7 days a week

520-562-3321 Ext: 3 602-528-1218

The Inpatient Department is a 15-bed Critical Access Hospital which provides care for admitted patients and is staffed by physicians and registered nurses. The Wound and Infusion Clinic, housed within the Inpatient Department, offers services that provide patients with a variety of treatments and/or maintenance of wounds and infusions per physician orders. These outpatient services allow patients to receive necessary treatments and return home. These services often eliminate the need

for hospital admission. Nurses evaluate patients during each visit, and a physician is contacted if further assessment is needed.

## **Lab Outreach Department**

Hu Hu Kam Memorial Hospital

483 West Seed Farm Road, Sacaton, AZ 85147

Hours of Operation: Monday - Friday: 8:00 a.m. to 5:00 p.m.

Open during lunch, and early morning appointments available if requested. On call after hours, weekends, and holidays.

520-562-3321

520-271-7943

602-271-7943

Lab Outreach provides pre-employment drug screening and random lab specimens. Drug screen testing required by outside agencies can be provided.

## **Medical Imaging Department**

Hu Hu Kam Memorial Hospital 483 West Seed Farm Road, Sacaton, AZ 85147 602-528-1232

X-ray: 24 hours a day, 7 days per week

Ultrasound: Monday – Friday 6:15 a.m. to midnight, Saturday and Sunday 12:00 noon to midnight

DEXA Scans: available by appointment only.

Mammography available by appointment only.

Komatke Health Center

17487 S. Health Care Drive, Laveen, AZ 85339

520-550-6044

X-ray: Monday-Friday 8:15 a.m. to 5:45 p.m.

Ultrasound: Monday – Friday 8:15 a.m. to 4:30 p.m.

Mammography available by appointment only.

The Medical Imaging Department provides diagnostic exams to patients via film x-rays, ultrasound, and mammography at both Hu Hu Kam Memorial Hospital and the Komatke Health Center. Bone Density (DXA) scans tests are done at the Hu Hu Kam Memorial Hospital location only.

# Medical Unit, Department of Rehabilitation and Supervision (DRS), and the Juvenile Detention and Rehabilitation Center (JDRC)

Hours of Operation: Monday – Friday 7:00 a.m. to 6:30 p.m. 699 East Seed Farm Road, Sacaton AZ 85147 520-562-7063

The Medical Unit staff provide on-site nursing and medical care to adult and juvenile detainees during their stay at the detention facilities. Services include emergent, urgent, and routine medical and

nursing care as well as coordination with other clinics to ensure access to required dental care, specialty medical services, and behavioral health care.

# Pharmacy

Hu Hu Kam Memorial Hospital 483 West Seed Farm Road, Sacaton, AZ 85147

520-562-3321 Ext: 1405

602-528-1405

Fax: 602-528-1262

Refill Line: 520-562-3321 Ext: 1303

520-562-1303

(1-888-RXFILLS) OR 1-888-793-4557

Hours of Operation: Monday – Saturday 8:30 a.m. – 10:00 p.m.

Sunday 12:00 Noon – 10:00 p.m.

Komatke Health Center

17487 South Health Care Drive, Laveen, AZ

85339 520-550-6000 Ext: 6022

520-550-6022

Fax 520- 550-6028

Refill Line 520-562-3321 Ext: 1303

520-562-1303

(1-888-RXFILLS) OR 1-888-793-4557

Hours of Operation: Monday – Friday 8:00 a.m. – 6:30 p.m.

The Pharmacy staff is dedicated to provide quality patient care. The Pharmacy Department offers comprehensive clinical pharmacy services for the Gila River Indian Community and other federally recognized tribes. The goal is to ensure that patient's medications are the most appropriate, most effective, safest possible, and used correctly for the most positive outcome. The Pharmacy provides new and refill prescriptions for patients from primary care, emergency, behavioral health, podiatry, optometry, dental, and specialty care clinics. Pharmacy fills outside prescriptions for eligible patients seen at other facilities. Services include refills, over-the-counter medication, medical and drug information, private counseling, medical treatment management, anticoagulation clinic, smoking cessation, immunizations, take-back program, and dialysis care management.

## **Pediatric Outreach Mobile Unit**

Hu Hu Kam Memorial Hospital

483 West Seed Farm Road, Sacaton, AZ 85147

Hours of Operation: Monday – Thursday 6:00 a.m. to 4:00 p.m.

Friday 8:00 a.m. to 4:00 p.m.

520-562-3321 Ext. 1439, 7302 602-528-1200 Ext. 1439, 7302

Cell: 520-610-2379

The Pediatric Outreach Mobile Unit Program provides quality healthcare to students and families of the Gila River Indian Community. The services we provide are: A1C screenings for children 6 years and older, sports and well child physicals, labs, immunizations, acute-care visits, health education, and referrals.

# **Public Health Nursing**

Hours of Operation: Monday – Friday 8:00 a.m. to 5:00 p.m.

Administration Office - Shegoi Building 4577 West Pecos Road, Laveen, AZ 85339 520-550-6479 Fax: 520-550-6460

DISTRICTS 1 Blackwater / Sacaton Flats D1 Multipurpose Building 15747 N Shegoi Road, Coolidge, AZ 85128 520-215-2110

DISTRICTS 2 Blackwater / Sacaton Flats D2 Multipurpose Building 8070 West Park Street, Blackwater, AZ 85128 520-562-3450

#### **DISTRICT 3**

Sacaton D3 Elderly Complex 226 W. Azule Street, Sacaton, AZ 85147 520-562-3721 Fax: 520-562-1186

#### **DISTRICT 4**

Stotonic / Santan / Goodyear D4 Service Center 1510 W Sesame, Sacaton, AZ 85147 520-418-2845

## **DISTRICT 5**

Casa Blanca / Bapchule / Sacate 3455 W. Casa Blanca Rd., Casa Blanca, AZ 85121 520-315-3826 / 3242 Fax 520-315-1350

#### **DISTRICT 6**

Komatke / Gila Crossing / Santa Cruz / Lone Butte

#### **DISTRICT 7**

Co-op, Maricopa County Shegoi Building 520-550-6042

Fax: 520-550-6460

#### Ak-Chin Office

48277 W Farrell Road Unit 2 Maricopa, AZ 85139 520-568-7334

Fax: 520-568-7334

The Public Health Nursing department attends to members of the Gila River and Ak-chin Indian communities and serves patients across the entire life span (newborn-elderly, pregnancy-post-partum). Each team member provides home visits related to wellness assessments, one-on-one health education with disease management, and select medication organization assistance. Our goal is to promote access to preventative services such as immunization administration and health screenings. Our family nurse practitioner (medical provider) enhances the department by providing primary, secondary, and tertiary medical management for Community members in their homes, at district service centers, PHN offices, and elder wellness centers. The practitioner also collaborates with Community events. PHN continues to strive and maintain Community trust by being the Community's first responders when it comes to their healthcare needs.

## **School Health Services**

Hu Hu Kam Memorial Hospital

Hours of Operation: Monday – Friday 7:30 a.m. to 4:00 p.m.

520-550-6000 Ext. 6237 Fax: 602-528-7121

#### **DISTRICT 1**

Blackwater Community School - 520-215-5859 Ext. 7914

## **DISTRICT 3**

Sacaton Elementary School District - 520-562-8600 Ext. 3005 Sacaton Middle School - 520-562-8600 Ext. 2004 GRIC Head Start and Early Head Start Sacaton - 520-562-3423 Early Education Child Care Program and Early Head Start - 520-562-3640

#### **DISTRICT 4**

GRIC Head Start and Early Head Start Santan - 520-418-3471

#### **DISTRICT 5**

Casa Blanca Community School - 520-315-3489 Ext. 2506 Skyline Middle and High School - 520-315-3237, 3005 St. Peter's Indian Mission Catholic School - 520-315-1330 GRIC Head Start and Early Head Start Vahki - 520-315-3636

#### **DISTRICT 6**

Gila Crossing Community - 520-550-4834 Fyt 233

GRIC Head Start and Early Head Start District 6 - 520-550-2434

## **DISTRICT 7**

Maricopa Christian Village School - 602-501-4872

School Health Services Department, in partnership with GRIC schools, families, and communities provide quality healthcare and educational services to students and school staff. The primary goal is to provide a foundation that enhances the health and wellness of all students.

# **Health Information Management (Medical Records) Department**

Hu Hu Kam Memorial Hospital

483 West Seed Farm Road, Sacaton, AZ 85147

Hours of Operation: Monday – Friday: 8:00 a.m. to 5:00 p.m.

520-562-3321 Ext. 1399

602-528-1399

Fax: 602-528-1255

Komatke Health Center

17487 South Health Care Drive, Laveen, AZ 85339

Hours of Operation: Monday – Friday 8:00 a.m. to 5:00 p.m.

520-550-6003

Fax: 520-550-6034

The Health Information Management Department (HIM) is responsible for information related to patient medical records. HIM routinely responds to the need for health information from patients, healthcare providers, and a variety of third-party requestors.

## **Patient Registration and Benefit Coordination Department**

Hu Hu Kam Memorial Hospital
483 West Seed Farm Road, Sacaton, AZ 85147
Hours of Operation:
Monday – Thursday 7:30 a.m. to 6:15 p.m.
Friday 7:30 a.m. to 4:15 p.m.
Saturday 7:45 a.m. to 3:00 p.m.
Patient Registration
602-271-1287

Benefit Coordination 602-528-1311

Komatke Health Center Monday – Friday 8:00 a.m. to 5:00 p.m. 17487 South Health Care Drive, Laveen, AZ 85339 Patient Registration 520-550-6011

**Benefit Coordination** 

#### 520-550-6256

The Patient Registration Department creates patient records and maintains the identification system for patients who visit Hu Hu Kam Memorial Hospital or the Komatke Health Center medical facilities. Records are routinely updated during each visit to ensure healthcare data integrity and prevent any interruption or delay. Benefits coordinators provide patients with assistance in completing payment source applications to determine eligibility for alternate medical coverage/resources from sources such as Medicare, AHCCCS/Medicaid, private insurance, and/or additional payer sources not covered by the Purchased Referred Care Department.

# **Purchased Referred Care Department**

Hu Hu Kam Memorial Hospital 483 West Seed Farm Road, Sacaton, AZ 85147 Hours of Operation: Monday – Friday 8:00 a.m. to 5:00 p.m. 520-562-7997 602-528-5000

The Purchased Referred Care Department provides appointment scheduling for offsite providers for patients eligible for Contract Health Services (CHS). Federal guidelines and eligibility criteria require that all bill-paying services must be coordinated through the Purchased Referred Care Department.

## Cafeteria

Hu Hu Kam Memorial Hospital

Hours of Operation: Monday – Friday 7:00 a.m. to 5:30 p.m. Saturday, 7:00 a.m. to 2:00 p.m. (Grab and go items available)

483 West Seed Farm Road, Sacaton, AZ 85147

520-562-3321 Ext. 1033

The Food Service Department offers a range of nutritious and delicious breakfast and lunch options for the public and employees.

## **Customer Services Department**

Hu Hu Kam Memorial Hospital

Hours of Operation: Monday – Friday 8:00 a.m. to 5:00 p.m.

483 West Seed Farm Road, Sacaton, AZ 85147

520-562-3321 Ext. 1424, 1381,

Patient Advocate Coordinator 520-562-7915

The Customer Service Department provides assistance to our patient needs. Our Customer Service Representatives help patients navigate their way throughout our healthcare system whether it's providing information and directions, or by offering wheelchair and cart assistance to all patients. Our Patient Advocates serve as patient liaisons to facilitate communication with the healthcare teams. A key responsibility is to advocate for patient rights while demonstrating dignity and respect to ensure patient concerns are promptly acknowledged and addressed.

## **Public Relations and Marketing Department**

Hu Hu Kam Memorial Hospital

Hours of Operation: Monday – Friday 8:00 a.m. to 5:00 p.m.

520-562-3321 Ext. 1349, 1724, 1726, 1435

Email: runner@grhc.org

The Public Relations Department is responsible for the day-to-day marketing/communications operations across all GRHC service points within GRIC. The PR Team also manages public and media relations, digital media/GRHC-TV platform, and corporate website, and ultimately ensures GRHC's

brand integrity and that messages are distributed in a culturally relevant and respectful manner to all targeted audiences.

# **Safety and Emergency Management Department**

Hu Hu Kam Memorial Hospital

483 West Seed Farm Road, Sacaton, AZ 85147

Hours of Operation: Monday – Friday 8:00 a.m. to 5:00 p.m.

602-528-1207

The Safety and Emergency Management Department implements policies, procedures, and practices designed to protect the patients, staff, visitors, and property in accordance with all requirements, codes, regulations, licensing and accrediting standards. The department also plans and evaluates a variety of emergency, fire, and disaster preparedness drills. Areas of concern are identified, and actions that are appropriate to improve both response time and consistency of efforts are implemented.

## **Security Department**

Hu Hu Kam Memorial Hospital

483 West Seed Farm Road, Sacaton, AZ 85147

Hours of Operation: 24 hours a day, 7 days per week

Office Dispatch available Monday – Friday 3:30 a.m. to 7:30 p.m.

General Emergency for ALL Campuses: 480-518-3984

Komatke Health Center

17487 South Health Care Drive, Laveen, AZ 85339

Hours of Operation: Monday – Friday 7:00 a.m. to 6:00 p.m.

Site Security Cell: 602-568-9758

Residential Treatment Center (RTC) 3850 North 16<sup>th</sup> Street, Laveen, AZ 85339

Hours of Operation: 24 hours a day, 7 days per week

Site Reception: 520-796-9860

# **Transportation Department**

Hu Hu Kam Memorial Hospital
483 West Seed Farm Road, Sacaton, AZ 85147
Scheduling Clerk Hours of Operation:
Monday – Friday 7:00 a.m. to 6:00 p.m.
Saturday 7:00 a.m. to 3:30 p.m.

Email: transportationrequests@grhc.org 520-562-3321 Ext. 1384 602-528-1384 1-888-484-8526 ext.1384

Komatke Health Center 17487 S. Health Care Drive, Laveen, AZ 85339 Scheduling Clerk Hours of Operation: Monday – Friday 7:00 a.m. to 6:00 p.m. Saturday – 7:00 a.m to 3:30 p.m.

520-550-6000 Ext. 6328 520-550-6328

Gila River Medical Transportation is available 24 hours a day and serves our three medical locations, Hu Hu Kam Memorial Hospital, Komatke Health Center, and Ak-Chin Clinic, in addition to medical offices and hospitals within Arizona.

Please make your transportation requests NO later than 2:00 p.m. the business day (Monday-Friday) prior to your scheduled appointment providing ample time to process your request. The Transportation Department can also provide transportation after hours, over weekends, and on holidays. Please have the discharge nurse call HHKMH ED at (602) 528-1200 to arrange transportation home, if necessary.