

Q: What is a Health Information Exchange?

- The Health Information Exchange (HIE) is a system used by healthcare providers to privately and securely store and exchange patient (medical) data.
 - It is extremely important for a healthcare provider to have immediate access to your medical data during a medical emergency so that the patient can receive immediate care
 - When a patient is enrolled into the Health Information Exchange, it enables healthcare providers to have access to accurate patient information and offer immediate care

Q: Is my information safe?

Yes, your medical information is kept private and secure and is viewable only by authorized healthcare providers as needed

Q: How do you keep my information safe?

- All systems must comply with the security rules of the Health Insurance Portability and Accountability Act (HIPAA)
 - Hi-tech systems prevent unauthorized access and secure patient records to the greatest extent possible

Q: What information is available on the Health Information Exchange?

Patient clinical records:
current medications, test results, allergy
profile, and other information deemed vital
to your care. Demographic information
necessary to identify the patient (birth date
& address)

Q: How does this benefit me?

Gila River Health Care patients benefit in the following ways:

- Emergency treatment without delays
- More complete and accurate patient medical information
- Improved medical care
- Patient empowerment and access to medical records

Q: What if I don't want to participate?

You can obtain information about how to withdraw from the exchange by visiting Health Information Management, Primary Care Department or Customer Service Representative.

You can also withdraw when registering at Patient Registration.

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