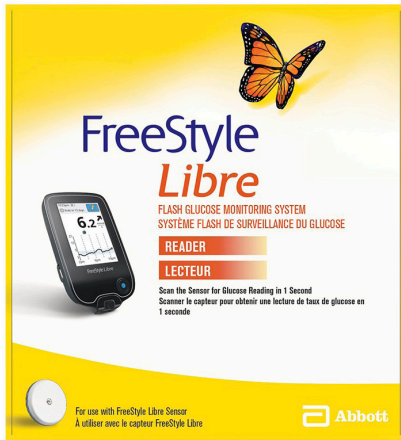


# Abbott Freestyle Libre Device SAFETY WARNING PROCESS



**To determine if the Reader needs to be replaced, please have your patient answer the following questions:**

## INSPECTION

1. Does the Reader appear damaged or cracked?
2. Do you see any swelling in your Reader?
3. Has the Reader been too hot to hold?
4. Is the Reader no longer able to hold a charge (for example, does it turn off unexpectedly or immediately after charging?)

**If the patient answered NO to all the above questions and is still concerned, perform a quick Reader Test.**

Touch the Settings symbol from the Home screen, select **System Status**, and then select **Reader Test**. The Reader Test will perform internal diagnostics, allowing the patient to check that the display, sounds, and touchscreen are working correctly. For further instructions on how to perform a Reader Test, visit [www.FreeStyleBattery.com](http://www.FreeStyleBattery.com).

**If the patient answered yes to any Inspection questions or the Reader Test failed, please immediately discontinue use and call Customer Service to request a replacement. While the patient is waiting for a replacement Reader, please use an alternate method for monitoring their glucose (e.g., Freestyle LibreLink / FreeStyle Libre 2 app or a blood glucose meter).**

## **STOP USING THE READER IF:**

- **If the Reader becomes too hot to hold**
- **If you notice any signs of deterioration of the Reader**
- **If the Reader does not turn on after being charged**
- **If the Reader is dropped or subjected to impact and you are concerned it may be damaged, perform a Reader Test to confirm it is still working correctly**

If you have any questions, please contact Abbott Customer Service at 1-855-632-8658, available seven days a week from 8 am to 8 pm Eastern Time: excluding holidays.