

American Indian Medical Home (AIMH) Frequently Asked Questions for Patients

What is the American Indian Medical Home (AIMH)?

The AHCCCS American Indian Health (AIMH) supports key services like diabetes education, and care coordination for members. It aims to enhance our Patient-Centered Care Teams. We are proud to participate in this program, which rewards our services.

Who is eligible for AIMH?

AHCCCS patients enrolled in the American Indian Health Program (AIHP) can voluntarily sign up for AIMH.

How do I sign up for AIMH?

You can sign up for AIMH with any Patient Registration Clerk or Eligibility Clerk at any Gila River Health Care (GRHC) location.

How does AIMH benefit my health care?

This program provides additional resources to improve our Patient-Centered Care Teams, including 24/7 phone access, better patient experience, and enhanced overall care quality. These components are essential for our patients.

Will my healthcare at GRHC change if I choose or don't choose GRHC as my medical home?

No, we treat all our patients with the same high level of care, ensuring dignity and respect. AIMH is a way for patients to support and improve our Patient-Centered Care Teams.

Will this change my AHCCCS AIHP insurance coverage?

No, your coverage and provider options remain the same. There is no cost to sign up.

Can I cancel my AIMH enrollment if I have concerns?

Yes, you can cancel your enrollment at any time.

Will this affect my Purchased Referred Care (PRC) eligibility?

No, your PRC eligibility will not be affected.

What if I don't have AIHP but am enrolled in another AHCCCS plan or Medicare?

A GRHC Eligibility Clerk can assist with switching your AHCCCS plan. You may be eligible for AHCCCS even if you have Medicare. Eligibility Clerks can provide in person assistance Monday through Friday, 8:00 am - 5:00 pm, at Hu Hu Kam Memorial Hospital, Hau'pal (Red Tail Hawk) Health Center, and Komatke Health Clinic.